

P&P Study Guide

1. What 5 activities does case management include?

2. Once a case is accepted by a case management provider company, how long does the case manager have to contact the CMII for team staffing of that case?

3. The Initial Visit must be made within _____ how many days of waiver enrollment?

4. When checking in and out of Care Call the CM may use their own phone with whose prior approval? _____ And does the CM need to document this approval in the narrative? Y or N

5. What is service planning?

6. Give an example of a participant who is at risk for a missed PCA visit:

7. When must the Service Plan agreement form be signed?

8. How often must a case manager monitor each participant in his/her caseload? _____

9. List each contact a case manager must make with a participant at a minimum:

10. A re-evaluation must be completed on a participant at least every _____ days.

11. Can a participant continue to receive services if they become financially ineligible for the program? Y or N

12. List 5 elements of a service plan:

13. List the Individuals that may not be a provider of waived services:

14. Whose signatures are needed to complete the Service Plan?

15. Which Waiver Service requires a CM to obtain a medical doctor's order?

16. How does an individual meet medical eligibility for CLTC Waiver services?

17. Documentation of activity is optional? T or F

18. Documentation is a legal record that may be used as evidence in a court of law?

Yes or No

19. How many business days do you have to enter CM activity documentation?

20. Functional deficits include: _____

21. What are three things you must do when closing a case?

22. What 4 ADLs count as a single functional deficit?
