SOUTH CAROLINA DEPARTMENT OF HEALTH AND HUMAN SERVICES

Healthy Connections
MEDICAID

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MEDICAID ALERT

TO: South Carolina Medicaid Providers

SUBJECT: Alert — Monthly Data Purge

South Carolina Department of Health and Human Services (SCDHHS) runs a monthly data purge on the first day of each month. This process deletes all submitted claims, submitted batches and un-submitted claims that are more than three months old from the South Carolina Medicaid Web-based Claims Submission Tool (Web Tool).

The next data purge will run on the evening of March 1, 2017.

Claim Types Affected: CMS-1500 and UB-04

- Un-submitted claims will be purged according to the date displayed in the Date Last Updated field on the Claims Results screen. The process on March 1, 2017, will purge all un-submitted claims last updated prior to November 30, 2016.
- View your submitted claims and submitted batches via the Reports option on the Main Menu, or via the History option on the Results screen. The process on March 1, 2017, will purge all claims submitted prior to November 30, 2016, (as indicated in the Date Submitted field on the Submitted Batches screen).
- Remember – if you want to keep copies of affected claims for your records, you will need to print copies prior to the March 1, 2017 data purge.

Questions regarding the functionality of the Web Tool should be directed to the Healthy Connections Provider Service Center at 1 (888) 289-0709. (Select option '1' for the EDI Support Center.) You may also email questions to edig.ops-mcaid@palmettogba.com.