

Healthy Connections *Visual*

# MEDICAID BASICS BOOK



## ► Eligibility

*An illustrated companion to the interactive courses at: [MedicaideLearning.com](https://www.MedicaideLearning.com).*

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## Is your patient eligible for Medicaid?

You should check eligibility when you...



Eligibility is usually “good,” or valid, for 30 days – on a monthly basis – but eligibility should be checked during the above times.

## How can you check eligibility?

You can check eligibility through a vendor (usually associated with a fee)... or for *free* through the Web Tool...

**“Web Tool”:** South Carolina Medicaid Web-based Claims Submission Tool

- Verify eligibility for up to one year
- Print eligibility screen
- Permits multiple verifications per visit
- Unlimited access at no charge
- Required: Provider ID and Beneficiary Information
- Complete Trading Partner Agreement (TPA)
- TPA found at: [www.scdhhs.org](http://www.scdhhs.org)

## Web Tool example

This is the Eligibility Verification Results screen.

The screenshot shows the 'Eligibility Verification Results' page for South Carolina's Healthy Connections Medicaid. The page includes a navigation bar with options like 'Change PWD', 'Reports', 'Eligibility', 'Claims Entry', 'Claim Submission', 'Lists', and 'History'. A search bar at the top right prompts the user to 'Please select a provider to work with:'. The main content area displays 'A total of 1 responses are displayed.' and 'Selection Criteria for response 1'. Below this, there are buttons for 'Add Beneficiary', 'Back...', 'Add All Beneficiaries', 'Print Response', and 'Print All'. The 'Date Of Service' is 08/09/2011 and the 'Provider ID' is SC Medicaid. The 'Beneficiary Data' section lists fields such as Name, Gender, Address, ID Number, Birth Date, and City/State/Zip. The 'Eligibility or Benefit Information' section shows 'Beneficiary Is: ELIGIBLE' and 'Payment Category: SSI'. It also lists 'Limited Benefit: N/A', 'Qual. Category: DISABLED', and various visit counts: 'Qualified Medicare Beneficiary: N/A', 'Home visits remaining: 50', 'Ambulatory visits remaining: 12', 'Chiropractic visits remaining: 6', 'Mental Health services remaining: 12', and 'Rehabilitative services remaining: N/A'. The 'Beneficiary Special Programs Data' section lists fields like Description, Message, Anniversary Date, Provider ID, Organization, Address, City/State/Zip, and Telephone, all with 'N/A' values. The 'TPL - Third Party Liability' section shows 'Medicare A: N/A', 'Medicare B: N/A', and 'Medicare ID: N/A'. At the bottom, there are three columns of 'HEALTH - NO RESTRICTION' information, each listing 'Policy Number', 'Carrier', 'Maternity Insured', 'Eligibility Date', 'Eligibility To', and 'Policy Holder'. Several green callout boxes provide additional context: 'You can print this screen.' points to the 'Print Response' button; 'Patient is eligible for some type of Medicaid. Check Beneficial Special Programs Data for type' points to the 'Beneficiary Is: ELIGIBLE' status; 'How many visit counts are left?' points to the 'Home visits remaining: 50' field; 'Any specific coverage info? (MCO, MHN, Prime, Family Planning, waivers, etc.)' points to the 'Beneficiary Special Programs Data' section; and 'Medicare and TPL information' points to the 'TPL - Third Party Liability' section.

**Eligibility Verification Results**

A total of 1 responses are displayed.

**Selection Criteria for response 1**

[Add Beneficiary](#) [Back...](#) [Add All Beneficiaries](#) [Print Response](#) [Print All](#)

Date Of Service: 08/09/2011 Provider ID: SC Medicaid:

**Beneficiary Data**

Name:  
Gender:  
Address:  
ID Number:  
Birth Date:  
City/State/Zip:

**Eligibility or Benefit Information**

Beneficiary Is: ELIGIBLE  
Payment Category: SSI

Limited Benefit: N/A  
Qual. Category: DISABLED  
Qualified Medicare Beneficiary: N/A  
Home visits remaining: 50  
Ambulatory visits remaining: 12  
Chiropractic visits remaining: 6  
Mental Health services remaining: 12  
Rehabilitative services remaining: N/A

**Beneficiary Special Programs Data**

Description: N/A  
Message: N/A  
Anniversary Date: N/A  
Provider ID: N/A  
Organization: N/A  
Address: N/A  
City/State/Zip: N/A  
Telephone: N/A

**TPL - Third Party Liability**

Medicare A: N/A Medicare B: N/A Medicare ID: N/A

**HEALTH - NO RESTRICTION**

Policy Number:  
Carrier:  
Maternity Insured:  
Eligibility Date:  
Eligibility To:  
Policy Holder:

**HEALTH - NO RESTRICTION**

Policy Number:  
Carrier:  
Maternity Insured:  
Eligibility Date:  
Eligibility To:  
Policy Holder:

**HEALTH - NO RESTRICTION**

Policy Number:  
Carrier:  
Maternity Insured:  
Eligibility Date:  
Eligibility To:  
Policy Holder:

You can print this screen.

Patient is eligible for some type of Medicaid. Check Beneficial Special Programs Data for type

How many visit counts are left?

Any specific coverage info? (MCO, MHN, Prime, Family Planning, waivers, etc.)

Medicare and TPL information