

Healthy Connections *Visual*

MEDICAID BASICS BOOK



► Eligibility

An illustrated companion to the interactive courses at: [MedicaideLearning.com](https://www.MedicaideLearning.com).

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Is your patient eligible for Medicaid?

You should check eligibility when you...



Eligibility is usually “good,” or valid, for 30 days – on a monthly basis – but eligibility should be checked during the above times.

How can you check eligibility?

You can check eligibility through a vendor (usually associated with a fee)... or for *free* through the Web Tool...

“Web Tool”: South Carolina Medicaid Web-based Claims Submission Tool

Verify eligibility for up to one year

Print eligibility screen

Permits multiple verifications per visit

Unlimited access at no charge

Required: Provider ID and Beneficiary Information

Complete Trading Partner Agreement (TPA)

TPA found at: www.scdhhs.org

Web Tool example

This is the Eligibility Verification Results screen.

The screenshot shows the 'Eligibility Verification Results' page for South Carolina's Healthy Connections Medicaid. The page includes a navigation bar with options like 'Change PWD', 'Reports', 'Eligibility', 'Claims Entry', 'Claim Submission', 'Lists', and 'History'. A dropdown menu at the top right prompts the user to 'Please select a provider to work with:'. Below the navigation bar, the page displays 'Eligibility Verification Results' and states 'A total of 1 responses are displayed.' The main content area is divided into several sections: 'Selection Criteria for response 1' with buttons for 'Add Beneficiary', 'Back...', 'Add All Beneficiaries', 'Print Response', and 'Print All'; 'Beneficiary Data' with fields for Name, Gender, Address, ID Number, Birth Date, and City/State/Zip; 'Eligibility or Benefit Information' showing 'Beneficiary is: ELIGIBLE', 'Payment Category: SSI', 'CoPay: N/A', 'Limited Benefit: N/A', 'Qual. Category: DISABLED', and various visit counts; 'Beneficiary Special Programs Data' with fields for Description, Message, Anniversaries Date, Provider ID, Organization, Address, City/State/Zip, and Telephone; 'TPL - Third Party Liability' with fields for Medicare A, B, and ID; and three 'HEALTH - NO RESTRICTION' sections at the bottom, each with fields for Policy Number, Carrier, Maternity Insured, Eligibility Date, Eligibility To, and Policy Holder. Several green callout boxes provide additional context: 'You can print this screen.' points to the 'Print Response' button; 'Patient is eligible for some type of Medicaid. Check Beneficial Special Programs Data for type' points to the 'ELIGIBLE' status; 'Copay = N/A = Copay not Applicable. Otherwise, view the Copayment Schedule to determine if one may be assessed.' points to the 'CoPay: N/A' field; 'How many visit counts are left?' points to the 'Home visits remaining' field; 'Any specific coverage info? (MCO, MHN, Prime, Family Planning, waivers, etc.)' points to the 'Beneficiary Special Programs Data' section; and 'Medicare and TPL information' points to the 'TPL - Third Party Liability' section.

Selection Criteria for response 1
Add Beneficiary Back... Add All Beneficiaries Print Response Print All

Date Of Service: 08/09/2011 Provider ID: SC Medicaid:

Beneficiary Data
Name:
Gender:
Address:
ID Number:
Birth Date:
City/State/Zip:

Eligibility or Benefit Information
Beneficiary is: ELIGIBLE
Payment Category: SSI
CoPay: N/A
Limited Benefit: N/A
Qual. Category: DISABLED
Qualified Medicare Beneficiary: N/A
Home visits remaining: 50
Ambulatory visits remaining: 12
Chiropractic visits remaining: 6
Mental Health services remaining: 12
Rehabilitative services remaining: N/A

Beneficiary Special Programs Data
Description: N/A
Message: N/A
Anniversaries Date: N/A
Provider ID: N/A
Organization: N/A
Address: N/A
City/State/Zip: N/A
Telephone: N/A

TPL - Third Party Liability
Medicare A: N/A Medicare B: N/A Medicare ID: N/A

HEALTH - NO RESTRICTION
Policy Number:
Carrier:
Maternity Insured:
Eligibility Date:
Eligibility To:
Policy Holder:

HEALTH - NO RESTRICTION
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HEALTH - NO RESTRICTION
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Eligibility Date:
Eligibility To:
Policy Holder:

Callouts:
- You can print this screen.
- Patient is eligible for some type of Medicaid. Check Beneficial Special Programs Data for type
- Copay = N/A = Copay not Applicable. Otherwise, view the Copayment Schedule to determine if one may be assessed.
- How many visit counts are left?
- Any specific coverage info? (MCO, MHN, Prime, Family Planning, waivers, etc.)
- Medicare and TPL information