

Healthy Connections *Visual*

MEDICAID BASICS BOOK



► Eligibility

An illustrated companion to the interactive courses at: MedicaideLearning.com.

Updated March 2014

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Is your patient qualified to receive services?


You should check eligibility when you...



Eligibility is usually "good," or valid, for 30 days – on a monthly basis – but eligibility should be checked during the above times.

How can you check eligibility?

You can check eligibility through a vendor (usually associated with a fee)... or for *free* through the Web Tool...



"Web Tool": South Carolina Medicaid Web-based Claims Submission Tool

- Verify eligibility for up to one year
- Print eligibility screen
- Permits multiple verifications per visit
- Unlimited access at no charge
- Required: Provider ID and Beneficiary Information
- Complete Trading Partner Agreement (TPA)

TPA found at: www.scdhhs.org

Web Tool example

This is the Eligibility Verification Results screen.

The screenshot shows the 'Eligibility Verification Results' page for South Carolina's Healthy Connections Medicaid. The page includes a navigation bar with links for Change PWD, Reports, Eligibility, Claims Entry, Claim Submission, Lists, and History. A dropdown menu at the top right prompts the user to 'Please select a provider to work with:'. The main content area displays 'A total of 1 responses are displayed.' and 'Selection Criteria for response 1'. Callout boxes highlight key information: 'You can print this screen.' points to the 'Print Response' button; 'Patient is "eligible." (Read further. Is there a card plan or family planning?)' points to the 'Beneficiary Data' section; 'Copay blank? Read further. No other information? See Appendix 3 (the copay schedule) of the provider manual.' points to the 'CoPay: N/A' field; 'How many visit counts are left?' points to the 'Home visits remaining: 50' field; 'Any specific coverage info? (MCO or MHN?)' points to the 'Beneficiary Special Programs Data' section; and 'TPL information' points to the 'TPL - Third Party Liability' section.

South Carolina Healthy Connections MEDICAID

Please select a provider to work with: Select

Logout | Home

Change PWD | Reports | Eligibility | Claims Entry | Claim Submission | Lists | History

Eligibility Verification Results

A total of 1 responses are displayed.

Selection Criteria for response 1

[Add Beneficiary](#) [Back...](#) [Add All Beneficiaries](#) [Print Response](#) [Print All](#)

Date Of Service: 08/09/2011 Provider ID: SC Medicaid:

Beneficiary Data

Name:
Gender:
Address:
ID Number:
Birth Date:
City/State/Zip:

Eligibility or Benefit Information

Beneficiary Is: ELIGIBLE
Payment Category: SSI
CoPay: N/A
Limited Benefit: N/A
Qual. Category: DISABLED
Qualified Medicare Beneficiary: N/A
Home visits remaining: 50
Ambulatory visits remaining: 12
Chiropractic visits remaining: 6
Mental Health services remaining: 12
Rehabilitative services remaining: N/A

Beneficiary Special Programs Data

Description: N/A
Message: N/A
Anniversary Date: N/A
Provider ID: N/A
Organization: N/A
Address: N/A
City/State/Zip: N/A
Telephone: N/A

TPL - Third Party Liability

Medicare A: N/A Medicare B: N/A Medicare ID: N/A

HEALTH - NO RESTRICTION

Policy Number: Carrier: Maternity Insured: Eligibility Date: Eligibility To: Policy Holder:	Policy Number: Carrier: Maternity Insured: Eligibility Date: Eligibility To: Policy Holder:	Policy Number: Carrier: Maternity Insured: Eligibility Date: Eligibility To: Policy Holder:
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