Telemonitoring

What is Telemonitoring?

Telemonitoring is a service to monitor body weight, blood pressure, blood glucose levels, oxygen saturation, and basic heart rhythm information.

Who qualifies for Telemonitoring?

Community choices waiver participants who meet all of the following criteria:

❖ Have a primary diagnosis of Insulin Dependent Diabetes Mellitus (IDDM), Hypertension (HTN), Chronic Obstructive Pulmonary Disease (COPD) and /or Congestive Heart Failure (CHF)

❖ Have a history of at least two Hospitalizations and/or emergency room visits in the past twelve months

❖ Are capable of using the Telemonitoring equipment and transmitting the necessary data or have an individual available to them that is capable of utilizing the Telemonitoring equipment and transmitting the necessary data to the Telemonitoring provider

❖ Have a primary care physician that approves the use of the Telemonitoring service and who is solely responsible for receiving and acting upon the information via the Telemonitoring service

How does a CM authorize Telemonitoring?

1. The Case Manager must screen the participant to assure the criteria are met.
2. Case Manager will obtain the participants' choice of providers.
3. The Case Manager will contact the Participant's choice of provider for availability.
4. The Case Manager will send a copy of the Prescreening form to the chosen provider when the referral is accepted.
5. The Telemonitoring provider must contact the participant's physician to obtain the orders to participate utilizing the approved DHHS form. The Telemonitoring provider will notify the Case Manager when orders are received. Services cannot begin until orders have been received. If orders are not received in ninety (90) days of the referral, the Case Manger should email PROVIDER-Distribution@scdhhs.gov
6. The Case Manager will authorize the amount, frequency and duration of services according to the participant's Service Plan.
7. The Service Provision Form and a copy of the Service Plan must be sent to the provider to initiate services.