



Pest Control and Enhanced Pest Control



What is Pest Control?

Pest Control is for the treatment of infestation.

- ❖ Treatment is for in-home and exterior treatment of the home
- ❖ Includes roaches, bugs, etc.
- ❖ Does not include flea problems
- ❖ A maximum of 6 treatments can be authorized annually.
- ❖ Treatments may be authorized every other month.

What is *Enhanced* Pest Control?

Enhanced Pest Control is *exclusively* for the treatment of *bedbug* infestation.

How does a Case Manager (CM) authorize Pest Control?

Treatments

- ❖ A maximum of 6 treatments can be authorized annually.
- ❖ Treatments may be authorized every other month with an open-ended authorization.
- ❖ In a case where a one-time treatment is appropriate, the CM will put an end date.

Phoenix

- ❖ Prior approval by a state worker is required.
- ❖ Pest control must be included in the *Home Assessment* section of Phoenix.
- ❖ This service should be addressed in the *Service Plan*, but a copy should not be sent to the provider.

Providers

- ❖ Pest control treatments must be completed within 14 days of the provider's acceptance.
- ❖ The CM must verify service delivery with the participant and/or the primary contact on the next scheduled contact past the authorization date.
- ❖ If there is a change in provider the new provider must be willing to accept the referral for the existing treatments that are left.

How does a CM authorize *Enhanced* Pest Control?

- ❖ Enhanced Pest Control is exclusively for the treatment of bedbug infestation.
- ❖ Enhanced Pest Control must be included in the *Home Assessment* section of Phoenix.
- ❖ Prior Approval by a state worker is required.
- ❖ This service should be addressed in the *Service Plan* but a copy should not be sent to the provider.
- ❖ Providers must be selected from enrolled providers for pest control listed on the *Provider Choice* list.
- ❖ The case manager must verify the chosen provider provides this service.

Referral

1. The case manager sends a referral to the provider in order to give the provider needed participant information so the affected area may be inspected. The case manager should make note on the referral that the service is not to be provided until the rate is approved by Central Office.
2. The chosen provider will confirm the participant's home has bedbugs and his/her rate for the service.
3. The case manager e-mails the PROVIDER-Distribution@scdhhs.gov requesting approval for the service including the Provider's name and the rate for the treatment.
4. Central Office will notify the case manager whether or not the provider and the rate are approved.