



# PERS



## What is a Personal Emergency Response System (PERS)?

PERS is a device which enables participants to secure help in the event of an emergency or urgent concern with 24/7 monitoring and live telephone contact.

## Who qualifies for a PERS?

- ❖ Participants with the risk factor of living alone
- ❖ Participants who are alone for six (6) or more consecutive hours for three (3) or more days per week



## Offering PERS

### Does the participant need to have a land line phone in the home?

A land line phone is not necessary. Some providers offer wireless or cellular units.

### Is a Physician Order required?

No, Physician Order is required.

### How does a CM authorize PERS?

After identifying a need, the CM will complete the following:

1. Ensure PERS is on the SP and complete Prior Approval Justification (1 Unit).
2. Using the PERS Provider Choice Form, secure 5 Provider choices.
3. Create a referral in Phoenix for PERS (include installation in the note section).
4. When notified, approve acceptance of referral.
5. Contact Provider and participant to negotiate a start date and create an authorization. (Authorization start date should be the date PERS is installed.)
6. Monitor monthly.