

May 2016

New CM Weekly Training Curriculum

Week 1 – May 9, 2016: CM Scope, Chapter 3 and Chapter 5

Case Management Role/Expectation, Assessment/LOC, Waiver Enrollment

Week 2 – May 16, 2016: Chapter 5 continues

Case Management Activity, Documentation/Writing Narrative, APS

Week 3 – May 23, 2016: Organization Skills, Interviewing Skill

Week 4 – May 30, 2016: Chapter 6

Service Planning, Prior Approval, Provider Choice Forms, Referrals, Mix of Services, Caregivers Supports, Non-Waivers Supports, Hospice Interaction

Week 5 – June 6, 2016: Chapter 7

Authorizations, Waivered Services, EMOD/Ramp, Enhanced Pest Control

Week 6 – June 13, 2016: Chapter 7 continues

Scope of Services

Week 7 – June 20, 2016: Chapter 1, 2, and 4

Intake Process, Consent & Locus Form, Medicaid Eligibility, RSP, CLTC/Prime Interaction

Week 8 – June 27, 2016: Chapter 10

Termination Reasons and Steps, Appeal, Transfers

Week 9 – July 4, 2016: IS Program P&P, HIV & Vent P&P

MD Certification/Acknowledgement, 1718A

Week 10 – July 11, 2016: Testing

Each weekly session will consist of a quiz, homework/E-Learning assignments and an opportunity to meet with the trainer individually before or after the session if needed. Some sessions will include handouts, power point presentation and role play activities.

Phoenix Skill Testing will be conducted throughout the 10 weeks curriculum.